



It's very simple. We believe every fan deserves access to tickets they can trust at every step.

Ticketmaster's Digital Tickets are encrypted mobile tickets built with leading-edge technology, developed with you in mind, and come standard with powerful fraud and counterfeit protection.

Ticketmaster Digital Tickets provide a convenient and secure way to attend events, and Ticketmaster's customer support is available to assist with any issues or questions you might have about your digital tickets, you can also head to our [Digital Tickets](#) page for more information.

What are Ticketmaster Digital Tickets?

Ticketmaster Digital Tickets are electronic tickets that eliminate the need for physical paper tickets. They are accessible through the Ticketmaster website or mobile app, providing a convenient and eco-friendly way to attend events.

How do Digital Tickets work and are they secure?

Our Digital Tickets include rotating barcodes that refresh every few seconds. This means fans can show up on the day of an event knowing they have authentic tickets that will seamlessly get them into the venue, without the risk of being turned away.

Can my Digital Ticket be an NFC also?

It sure can, once it's added to your wallet your ticket will turn into an NFC, which means you can simply tap and go when entering the venue, making it quick and easy, with less time spent in the queue.

How do I get into an event with my Digital Ticket?

Ticketholders can "tap and go" for entry using the Add To Wallet functionality of their ticket or can scan their barcode to get into the venue. Whether iPhone or Android, a ticketholder's smartphone is their ticket for entry. If a phone is damaged out of battery etc. the Box Office can print out a personal physical ticket

How do I access my Ticketmaster Digital Tickets?

To access your digital tickets, log in to your, Club Membership or Ticketmaster account on the Ticketmaster website or mobile app. Once logged in, you can view and manage your upcoming events and the corresponding digital tickets.



Can I screenshot my Digital Ticket?

No. A Digital Ticket must be provided either within your Club or TM app, the mobile website or your phone's wallet to gain entry. You will not be able to enter the event with a screenshotted ticketed, additionally, you can't forward tickets using a screenshot.

Can I transfer my Ticketmaster Digital Tickets to someone else?

Yes, you can transfer your digital tickets to another person through the Club Membership or Ticketmaster platform. This is especially useful if you can't attend an event yourself, just follow these easy steps [here](#). Once the ticket is accepted. Every individual fan will have their own unique identifiable ticket, providing unprecedented flexibility, and importantly security.

Do I need an internet connection to use Ticketmaster Digital Tickets at the event?

While an internet connection is recommended for a smoother experience, most Ticketmaster Digital Tickets can be cached on your device for a period, allowing you to access them without constant connectivity. We recommend adding your tickets to your phones wallet to save worrying about this issue.

What if my phone battery is flat, or I can't access my Digital Ticket?

If your battery does run out of charge, do not worry. Simply visit the Box Office, and our team can help you out. Just have your ID and Order Number handy and you will be issued a physical ticket.