



DIGITAL TICKETING: SMART PHONE HOW-TO-GUIDE

STEP 1

Download the Fremantle Dockers Official Club App on your smart phone from the App Store (iPhone) or Google Play Store (Android).

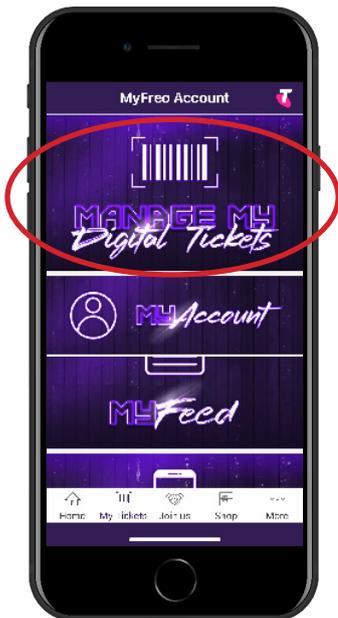


STEP 2

Open the Fremantle Dockers Official Club App and select the 'My Tickets' button at the bottom of the main page.



DIGITAL TICKETING: SMART PHONE HOW-TO-GUIDE



STEP 3

Select 'Manage My Digital Tickets'.



STEP 4

Sign in with your email address and your password.

If prompted to link your Freo and Ticketmaster accounts, please select 'No thanks'.

If you have forgotten your password, enter your primary contact email address, tap next and then tap 'Forgot Password' and follow the prompts.



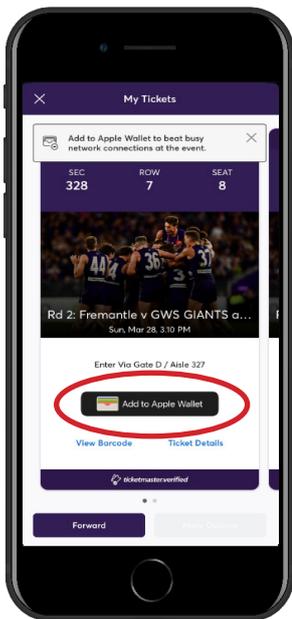
DIGITAL TICKETING: SMART PHONE HOW-TO-GUIDE

STEP 5

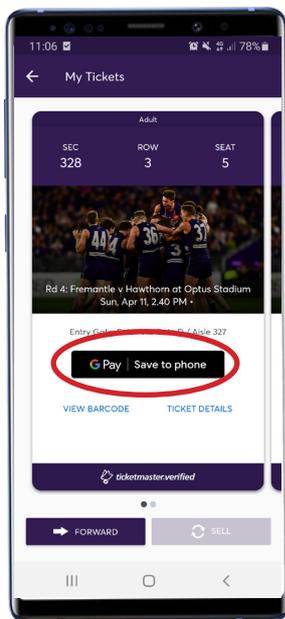
Select your upcoming match.



iPhone



Android



STEP 6

You can open, view and scan your barcode to gain entry by selecting 'View Barcode'.

We recommend adding your ticket/s to your Apple Wallet or saving to your Google Pay app to avoid network issues on game-day.



DIGITAL TICKETING: SMART PHONE HOW-TO-GUIDE

iPhone



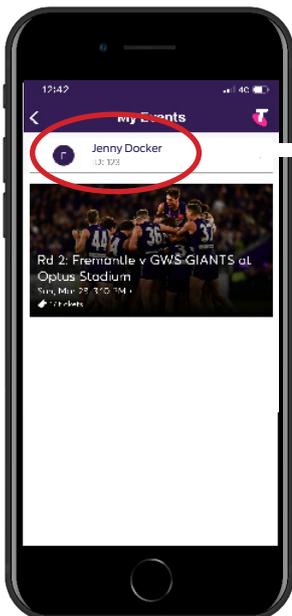
Android



STEP 7

On game day, open your Fremantle Dockers Official Club App or Apple Wallet/Google Pay app on your phone, make sure the brightness is turned up and scan your barcode to gain entry to Optus Stadium.

DIGITAL TICKETING: ACCESSING LINKED ACCOUNT TICKET/S



Within your events page, tap on your name at the top of the screen. Select the required linked account from the drop-down options and follow steps 5 to 7.

Please note it may state your name multiple times, however, the correct account ID will be underneath each linked account.