

### **RETURN TICKET/S: SMART PHONE HOW-TO-GUIDE**



#### **STEP 1**

Download the Fremantle Dockers Official Club App on your smart phone from the App Store (iPhone) or Google Play Store (Android).



#### **STEP 2**

Open the Fremantle Dockers Official Club App and select the 'More' button at the bottom of the main page.





## **RETURN TICKET/S: SMART PHONE HOW-TO-GUIDE**



## **STEP 3**

Select 'Membership'.

Click the 3 lines in the top left corner and then select 'My Events'.



#### **STEP 4**

Sign in with your email address and your password.

If you have forgotten your password, enter your email address, tap next and then tap 'Forgot Password' and follow the prompts.





## **RETURN TICKET/S: SMART PHONE HOW-TO-GUIDE**



## **STEP 5**

Select your upcoming match.



## **STEP 6**

Tap the 'More' button above your ticket/s.





## **RETURN TICKET/S: SMART PHONE HOW-TO-GUIDE**



### **STEP 7**

Select the 'Return' button.



#### **STEP 8**

Tap the ticket/s that you are looking to return and then 'Continue' at the bottom of the screen.





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#### **STEP 9**

Tick the 'Seat Return' box as the reason for your return and then 'Continue'.



### **STEP 10**

Review your details of return and then select 'Submit' to finalise your return.